



P.O. Box 271629, Salt Lake City, UT 84127-1629

OPTUM SAMPLE
2525 LAKE PARK BLVD
WEST VALLEY CITY, UT 84120

[Date]

Action required to open your Medicare Advantage Medical Savings Account (MSA)

Dear OPTUM:

Supporting your MSA enrollment for group #: OPTUM

By enrolling in a qualifying high-deductible health plan (HDHP), you may become eligible to open and save in a Medicare Advantage Medical Savings Account (MSA) from Optum Bank®, Member FDIC. We're writing to confirm that we have received your MSA enrollment; however, we cannot open your account until we get more information to verify your identity. For your protection, the USA PATRIOT Act requires us to obtain, verify and record information that identifies each person who opens a new account.

Here's what we need either mailed or faxed (not emailed):

1. A copy of this letter.
2. A copy of your Social Security card.
3. A copy of an unexpired, valid, government-issued form of identification with your photo and address on it (for example, your driver's license, passport, state or government-issued photo ID).
4. If your photo ID does not have your address, please send a copy of a utility bill with your name and physical address listed, such as an electricity bill, gas bill, renter's agreement or mortgage statement. (A cell phone bill will not work.)

Make sure all documents are clear and readable.

Increase the copy size of your Social Security card and photo ID to 200%. Ensuring all information is legible is the quickest way to complete your enrollment.

If we do not receive the required documents within 75 calendar days of your initial enrollment, we will have to deny your enrollment. Re-enrollment will be required for all denied enrollments.

Please mail or fax copies of the above documents to Optum Bank:

By Mail

Optum Bank
P.O. Box 30777
Salt Lake City, UT 84130

By Fax

1-800-765-6766

Questions?

Call us at 1-855-893-2300.

Once we receive the required documents, we'll process your enrollment. When your account becomes active, you'll receive an Optum Bank MSA welcome kit and debit card(s).

Sincerely,

Optum Bank

Medicare Advantage Medical Savings Accounts (MSAs) are individual accounts offered or administered by Optum Bank®, Member FDIC, and are subject to eligibility requirements and restrictions on deposits and withdrawals to avoid IRS penalties. State taxes may apply. Fees may reduce earnings on account. The content in this document is not intended as legal or tax advice. Federal and state laws and regulations are subject to change.